



Harness the Power of Microsoft Teams

Direct Routing for Microsoft Teams

TRANSFORM YOUR COLLABORATION HUB
INTO AN ADVANCED PHONE SYSTEM

Our Direct Routing service transforms your Microsoft Teams application* into an advanced business phone system, so you can make and take calls with external customers or vendors from the same Teams workspace you use for collaboration.

CONSOLIDATE COLLABORATION & CALLING ON TEAMS:

Replace PBX | Reduce User Apps
Boost Employee Productivity | Ease IT Management

EXPERIENCE THE BENEFITS
OF SIP TRUNKING WITH TEAMS

With Direct Routing, you get all the benefits of our SIP trunking solution, including:

- + Unlimited local and long-distance calling
- + Cost-effective international calling, numbers and toll-free
- + Trusted local customer support
- + Scalable call capacity
- + 99.999% uptime
- + Business continuity by easily rerouting calls to other locations
- + Security with encrypted calls



FILL THE GAPS IN MICROSOFT TEAMS PHONE SYSTEM

With our Direct Routing solution, you can use Microsoft Teams without losing traditional telecom functionality. Plus, we offer hybrid networking between the Microsoft Phone System and our MaX UC Unified Communications (UC) solution for additional capabilities and add-ons.

Direct Routing Features

- + Unlimited Local and Long Distance
- + Keep Your Phone Numbers
- + Forward Calls When Busy
- + Forward Calls When Power or Internet Fails
- + Failover When Teams is Down
- + Route and Rollover Calls by Location
- + Stay Connected to E911
- + Secure Traffic with Encryption

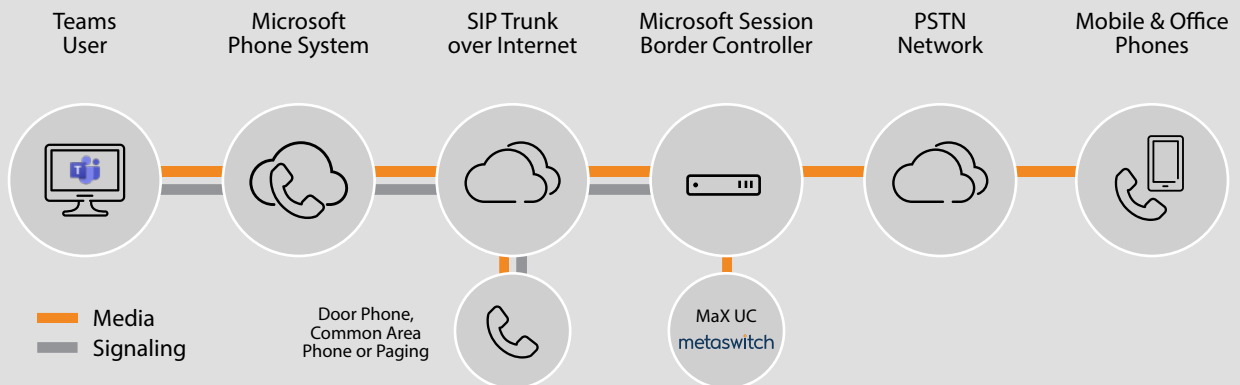
Hybrid Teams- MaX UC Networking Features

- + Support Common Area Phones with Standing SIP Handsets
- + Enable Paging
- + Add Door Phone
- + Activate Multilocation Auto Attendant
- + Support Users without Microsoft Teams

Add-Ons

- + Fax to Outlook and Fax Machines
- + Cloud Contact Center with Analytics
- + Chat, Email, Text/SMS Queuing
- + Call Recording and Screen Recording
- + Selective Call Rejection
- + Account Codes and Reports
- + International Calling
- + Local International Numbers
- + International Toll Free
- + Voicemail in Cloud with Transcription

HOW IT WORKS: HYBRID TEAMS - MAX UC NETWORKING



COMPARE AND SAVE WITH OUR DIRECT ROUTING

When compared to Microsoft Calling Plans, our Direct Routing solution for Microsoft Teams offers greater flexibility and reliability, with lower costs.

Our Direct Routing	Microsoft Calling Plan
Shared call paths	One call path per user
Unlimited minutes per user	3,000 minutes per user
Low-cost toll-free numbers	3,000-minute minimum for each toll-free number
Ongoing customer support	Limited, DIY solution
Local international numbers for U.S.-only customers	Not available
International calling plans for all users	International calling plans required for individual users
99.999% uptime (5.26 minutes of downtime a year)	99.9% uptime (8.77 hours of downtime a year)

FOR MORE INFORMATION

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